

Abstract

A method and system of receiving, storing, and delivering customer comments, including qualitative and quantitative feedback, over a communications network, such as the Internet. Also, the present invention relates to a method and system of rating and
5 ranking companies, including individual merchants and both buyers and sellers, and their products and services based upon comments received and then awarding the companies points based upon their rating.

044508.0005 AUSTIN 114285 v14